

Mr Peter Dowley

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03/12/15

To whom it may concern.

Being a consumer of goods and services I realise costs rise over time, however a rise of 500% in electricity service fees from 11/09 to 11/15 is to me highly unjustifiable.

Cost per quarter 11/09 \$21.69, 11/15 \$106.83, I would expect a slight increase as I now have solar power but I would not consider the above increase as slight and not within the consumer price index. This equates to extreme price gouging and displays a conduct that is profit focused and as such not acceptable or justifiable for the service that is provided.

I would like to register my strongest objection to the size of this price increase and would request a reduction and refund on those fees already paid by myself, failing that a credit on my account along with a detailed explanation on the increases if no such refund is given.

Sincerely.

Peter A Dowley.