
From: [REDACTED]
Sent: Wednesday, 11 November 2015 4:14 PM
To: Enquiry
Subject: Reasons for attendance

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Dear enquirers,

I have just lodged my notification of attendance for the Mt Isa forum as an observer, but I do wish to make some strong comments with regard to how Ergon has changed its pricing.

Firstly the service fee jumped by 100 % from \$54 to \$108 without a notification on the invoice. This is not inline with CPI increases.

Secondly, and this has been over some time but when I first connected to a second tariff (33) for hot water and air-conditioning the tariff was at half the general rate ie 9 c/ KWH against 18 cents. Now I notice that the general rate is 22 c/KWH and the economy (?) tariff 18.8 c/KWH. Not much saving there.

I suspect this is because it has become popular and they are losing revenue so have to make up the shortfall. Again no mention was made to specifically advise that the ratio was being changed. I also realise that as Mt Isa isn't on the grid, the rate that Ergon is charged may be different from the coast and that as mining is the greater user of power the peak load period may not have such an effect on the local power supplier.

With regard to solar-feed-in pricing, when 44c/KWH was first offered with rebates, I declined to take up the overly generous offer as I just couldn't see it lasting for too long. Perhaps I should have, as it now seems I'm paying more, to pay those who did.

I would hope that your inquiry might put things right.

Yours sincerely
Gordon Teague.