



Australian Government



Australian
**Small Business and
Family Enterprise**
Ombudsman

4 February 2021

Queensland Productivity Commission
PO Box 12112
George St
BRISBANE QLD 4003

via email: enquiry@qpc.qld.gov.au

Dear Sir/Madam

Inquiry into the National Disability Insurance Scheme (NDIS) market in Queensland

We support the submission made by the Queensland Small Business Commissioner, Ms Maree Adshead, to the inquiry into the NDIS market in Queensland. Small businesses are key service providers in the NDIS market and fulfil an important role in ensuring NDIS participants have choice and control over their support.

Increased access to information, gradual price deregulation, a provider guarantee and regulatory changes for thin markets are important changes that would expand the ability of small providers to participate in the market and, ultimately, see the NDIS better serve participants.

As the NDIS continues to evolve in Queensland and across Australia, it is important that impacts on small business providers are always taken into account. This will promote diversity in this market and support best outcomes for participants.

Thank you for the opportunity to comment. If you would like to discuss this matter further, please contact Ms Jac Frater on 02 6121 5404 or at jac.frater@asbfeo.gov.au.

Yours sincerely

Kate Carnell AO
Australian Small Business and Family Enterprise Ombudsman

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