



Media Release

Queensland Productivity Commission

22 June 2020

Issues paper released: Inquiry into the NDIS market in Queensland

The Queensland Productivity Commission (QPC) has today released an issues paper seeking submissions to inform its public [inquiry into the National Disability Insurance Scheme \(NDIS\) market in Queensland](#).

The inquiry is investigating how well the NDIS market is meeting the needs of Queenslanders and will recommend options to improve its effectiveness and efficiency across the state.

The NDIS commenced in Queensland in 2016. There are now around 68,000 participants, with significant numbers continuing to enter the scheme, and nearly 10,000 registered providers in Queensland.

QPC's Principal Commissioner, Dr Karen Hooper, emphasised the importance of consultation to the inquiry and encouraged NDIS participants and their advocates, carers, service providers, peak bodies, experts, and government agencies to share their experiences and insights.

"We want to hear from stakeholders across Queensland and the release of our issues paper is the start of our formal consultation process", Dr Hooper said. "The issues paper identifies key matters that we particularly want to hear about. For instance, available data show that transitioning Queensland participants into the NDIS lags other jurisdictions—consultation will be important to identify the factors behind the lower take-up of the Scheme across the state. The inquiry is focused on identifying areas for improvement and will recommend policy options to enhance outcomes for Queenslanders with a disability."

The QPC has also published two short form issues papers. Dr Hooper said "These papers focus on the experiences of individuals and providers. We know that each NDIS participant, carer and service provider has a story to tell and we encourage them to respond to the issues raised in these papers so that we can better understand them".

Submissions on the issues papers are due by 11 August 2020.

In addition to the issues papers, the QPC will be consulting with stakeholders across the state. "I encourage stakeholders to register for updates on the inquiry. We know that the COVID-19 environment may make consultation challenging for some of our stakeholders, but we are adapting our processes to ensure everyone can engage safely in the inquiry process," Dr Hooper said.

Feedback from consultation and the issues papers will be used to inform the Commission's draft report which will be released in November 2020, with the final report to be delivered to the Queensland Government by 30 April 2021.

Media enquiries

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About the Inquiry

On 29 April 2020, the Queensland Government requested that the Queensland Productivity Commission undertake an inquiry into the National Disability Insurance Scheme (NDIS) market in Queensland.

The inquiry will examine the transition to the NDIS and market development in Queensland, including:

- the efficiency and effectiveness of the NDIS market
- structural, regulatory or other impediments to the efficient operation of the NDIS market
- factors affecting specific markets or market segments, including in rural and remote areas
- options for improved policies and measures to ensure the NDIS market meets the needs of participants now and in the future.

The Commission must publish a draft report for consultation by 30 November 2020.

The Final Report must be provided to Government by 30 April 2021. The Government has six months to provide a response. At that time, the Commission publishes the Final Report.

The full Terms of Reference are available at: <https://www.qpc.qld.gov.au/inquiries/ndis/>.

About the Queensland Productivity Commission

The QPC is a statutory body that provides advice on complex policy issues, with the objective of driving economic growth, lifting productivity and improving living standards across Queensland. The QPC operates independently from the Queensland Government, providing advice and recommendations based on extensive consultation, investigation and analysis.

The QPC's work encompasses four key streams:

- public inquiries into productivity, economic development and industry matters
- research on policy and regulatory matters beyond the QPC's formal inquiry function
- advice to government agencies to develop quality assessments of regulatory proposals to support good policy development, consistent with best practice principles
- investigations on competitive neutrality complaints regarding state and local government business activities.

The Principal Commissioner is Dr Karen Hooper.

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