

## Palm Island Community Company Integration

Our vision is for a healthy, resilient, and productive Palm Island community and we do this by providing culturally safe high quality integrated health and wellbeing social services.

### Integration – A Whole of Community Approach

Our whole of community approach to integration recognises that to improve health and wellbeing, the broader physical and economic environment, and lack of opportunity and life choices can all impact on outcomes.

- safe environment
- economic prosperity
- community infrastructure
- education
- employment
- social supports

To achieve real change, PICCs integration service model starts with local Palm Islander children, young people, families, adults, and the elderly at its centre. The model encompasses individual, family and whole of community interventions



Source: [www.cambridgeshireinsight.org.uk](http://www.cambridgeshireinsight.org.uk)

### Integration – A Local Service System Approach

PICCs integration service model is specifically tailored to meet the needs of the Palm Island community and recognises that achieving real change requires an integrated local service system approach.

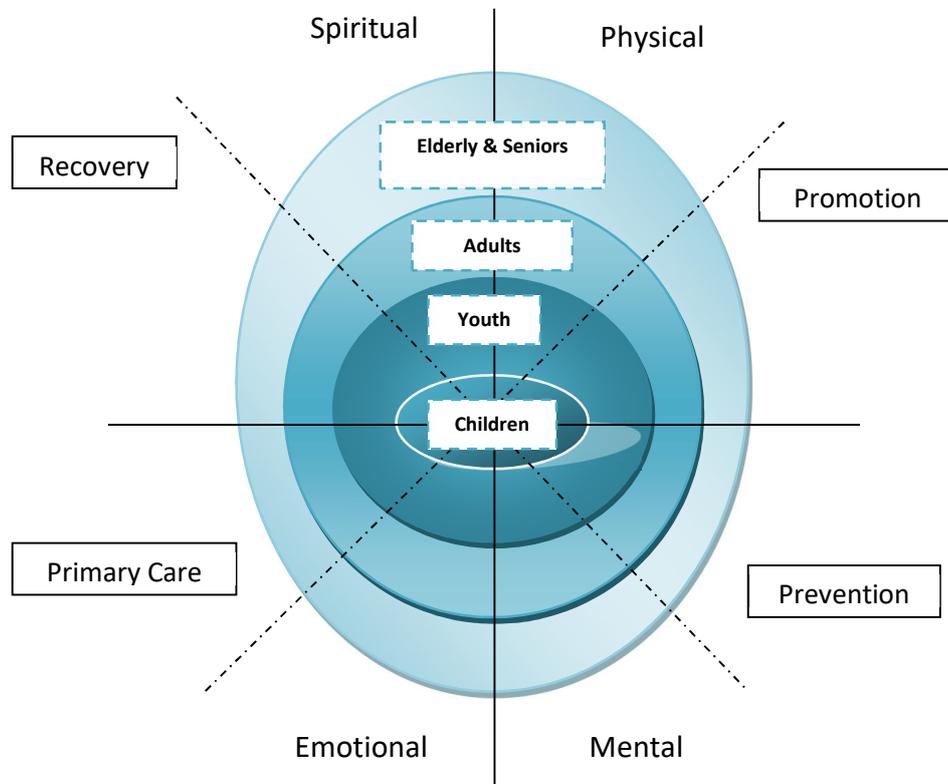
- Collaborative decision making
- Harnesses local skills and resources while leveraging external expertise and resources
- Shared vision, commitment, contribution, and accountability

All organisations delivering services to the people of Palm Island work together to provide a joined-up local service system for the community and in partnership with the community.



## Integration – A Business Approach

While PICC provides a range of social services ranging across the continuum from prevention and early intervention through to residential and protective services for the most vulnerable within the community, the value of the integrated service model is more than the sum of its parts.



Source: [www.hnhblhin.on.ca/AboriginalHealthPolicy1994](http://www.hnhblhin.on.ca/AboriginalHealthPolicy1994)

The integrated model contributes to achieving the vision of a healthy, resilient and productive community by strengthening both organisational capability and community resilience through a holistic family-centred approach which provides seamless wrap around services tailored to the needs and circumstances of individuals and families across the life-span. This means that there are multiple entry points for the community to access PICC's health and wellbeing services with individually case managed care across the organisation.

- PICC Health
- Children and Family Centre
- Family and parenting services
- Children's health, safety & wellbeing
- Young people's health, safety & wellbeing
- Women's health, safety & wellbeing
- Men's health, safety & wellbeing
- Disability services
- Statutory justice & diversion from custody
- Strengthening role of Elders
- Facilitating interagency networks
- Partnering to strengthen community services and address community needs

The model embeds both local staff and community knowledge within and across the organisation, and family focused care across all services. This holistic approach is implicitly based on community benefit and empowerment.