

To whom it may concern.

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In October of 2014 I received advertising with my Origin electricity account for solar, I inquired with Origin and the sales rep stated that based on my bill at the time I could save up to \$300 a quarter.

So at a cost of \$4000 I agreed to have them install, this has proven to be a huge error.

The system is a 3kw[receives maximum sunlight] and to date has only managed to produce about \$70 a quarter with the rebate price of just 6cents.

Whereby it could be argued that the sales rep said up to \$300 this is a huge difference to just the \$70 it does produce, and was greatly misleading, it is tantamount to deceit, and was a lie. At the current rebate [6c] it will take more than 12 years to break even with the cost of installation and only then if prices remain current, so the reality is that the cost of the system will never be recovered because of future increases by Origin to fees.

It may also be said that in doing its business modeling, Origin would have been aware that those installing solar at the 6c rate would never get a desired benefit that they were lead to believe, of significant reductions in billing thus reducing cost of living expenses.

With the ever increases in usage fees and this with the also massive increases to supply to property charge and now added fee to read meters of those with solar there is in no possible way that at the current rebate 6c is this to be considered even a little fair. The system I have produces about 17kw per day and I use less than 5kw.

While I do understand that Origin have costs/ overheads ect with their business surely it would be reasonable that if I am producing more than twice the power consumption I use then I should not be billed, as this was the purpose of installing solar.

Furthermore when the rebates were removed by the former LNP government it was said consumers can negotiate, but Origin refused this and set its own rate, because it has the majority influence of the market, this makes mockery of the meaning [negotiate].

I would hope that in this brief letter not just my feeling or views be considered but those of many others who are in the same position as myself, it is a must that fairness be given to all.

Regards

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